



SERVICE HOTLINE

Johannesburg
Stock Exchange

Tel: +27 11 520 7000

www.jse.co.za

REFERENCE NUMBER: 177/2018

30 August 2018

DELAY OF THE EDM, CDM AND IRM END OF DAY DATA PRODUCTS DISSEMINATION 29 AUGUST 2018

The JSE unfortunately experienced a technical issue where the Trading platform encountered network disconnects in the EDM, CDM and IRM Derivatives markets on Wednesday, 29 August 2018 at approximately 17h15. The issue resulted in:

- Clients being unable to reconnect in order to continue their trading activities.
- Delay in Clearing members to perform deal management and trade reporting processes.
- Consequential delay in the production and dissemination of the Bond Turnover reports, EDM (ED.Zip), CDM (AD.Zip) and IRC (IR.Zip) files.

The JSE's technical team was only able to establish stable connections at 23h30 and clearing members were then able to perform deal management and trade reporting processes which allowed the End of Day Processing which started at 23h55.

Further root cause analysis of the network disconnects will be done to assess what measures to take to try and mitigate this specific type of issue from happening again.

The JSE apologises for the impact to your operations and inconvenience to your data users.

Market / Service:

JSE Derivatives Markets

- Equity Derivatives
- Commodity Derivatives
- Interest Rate and Currency Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

Issued By:

Tshepo Modise
Information Services